

Annual Project Progress Report

Project title: Implementing Single Window for export and import operations in Turkmenistan

Award ID: 00126824

Project ID: 00120758

Implementing partner: State Customs Service of Turkmenistan

Period covered in this report: January – December 2022

Date of last Annual Report: December 07, 2021

Date of the last Project Board meeting: November 8, 2022

Date of last Quality Assurance and rating: October 15, 2020

1. Project Performance

Please state the expected Output of the Project, set indicators and corresponding CP Outcome (as per project document/AWP):

Applicable outcome from the UNDP Strategic Plan: Indicator 2.1.1. Number of policies, regulatory acts, and mechanisms developed to enhance trade capacity, promote favourable investment climate, and strengthen business environment

CP Output 2.1: Public institutions and private sector have strengthened regulatory, institutional, and human capacity for realization of diversification, digitalization, and trade promotion with focus on creation of employment opportunities, including for women and vulnerable groups

Project Output 1: Piloting of the Single window mechanism for export-import operations launched

More detailed information on Output 1 can be found in UNCTAD report, which attached to this annual report.

Output indicators:

- 1.1 Functionality of the Single window portal -60%
- 1.2 Developed components of SW prototype -60%
- 1.3 Structural, operational, and procedural changes developed by SCS и SCAs (Central bank, Ministry of Justice, MANP, MIA, CCI, MC) -60%
- 1.4 Doesn't exist in project document**
- 1.5 The SW Project Teams in the SCS and SCAs trained to operate, administer, and maintain the system – Yes
- 1.6 The SW prototype integrated with ASYCUDA, piloted and launched – 60%
- 1.7 Inter agency risk management system implemented and operated – 60 %
- 1.8 SCS and SCA management receive regular reports from SW system – Yes
- 1.9 SW ready to exchange information with other countries - Yes

Output targets:

- 1.1 Yes
- 1.2 Yes
- 1.3 Partially.
- 1.4 Doesn't exist in project document**
- 1.5 The funding from the National Partner has been substantially delayed, which caused delays in the implementation process.
- 1.6 The funding from the National Partner has been substantially delayed, which caused delays in the implementation process.
- 1.7 The funding from the National Partner has been substantially delayed, which caused delays in the implementation process.

1.8 The funding from the National Partner has been substantially delayed, which caused delays in the implementation process.

1.9 The funding from the National Partner has been substantially delayed, which caused delays in the implementation process.

b) Were the indicators and output achieved? Yes No Partially

c) If no or partially, please explain why?

Despite the substantially delayed in payment from the partner at the beginning of the project, thanks to the efficient and well-coordinated actions between SCS and UNCTAD we managing to narrow the gap between expected and achieved target results.

Project Output 2: Mechanism for coordination SW system piloting and implementation for exports and imports established

Output indicators:

2.1 Establishment of the Inter-agency Commission comprised of relevant ministries and sectoral institutions to coordinate the operation of the "Single Window for Export-Import Operations" system - Yes.

2.2 Number of SW trainings organized for the SCS, SCAs and trade community - 6 trainings

2.3 User's manual and training materials on Single window – Yes

Output targets:

2.1 Yes. Achieved.

2.2 Partially, not all trainings are held yet.

2.3 Not achieved yet.

b) Were the indicators and output achieved? Yes No Partially

c) If no or partially, please explain why?

Although the funding was delayed from the National Partner, the NP has established the Inter-agency Commission, which per indicator 2.1. included relevant ministries and sectoral institutions. 2.2 is also partially achieved.

2. Progress Reporting

Please summarize the main achievements during the project cycle:

Project Output 1:

Analysis of legislation, procedures, documents and inter-agency business-processes on control of export & import operations, as well as elaboration of recommendations on their optimization are completed. Also completed tasks are hardware requirements identification and installation of the ASYCER basic module in SCS Central Office.

Currently customizing ASYCER basic module, testing SW portal and pilot testing of SW components at the SCS and SCAS facilities are conducted by SCS and UNCTAD staff.

Project Output 2:

Hardware requirements for SW servers are identified and optimized to meet the budget. Procurement process has started. Inter-agency commission has been established and conducting regular meeting with all stakeholders.

3. Project Risks and Issues

The project Risk Log is maintained throughout the project implementation to capture potential risks to the project and associated measures to mitigate risk. The Project Manager shall maintain and update the Risk Log and ensure that risks are identified, communicated and managed effectively.

A number of potential risks are listed below.

Description of risk	Type and category	Risk management actions	Current situation
Inadequate commitment of the some ministries and sectoral institutions management to proposed initiatives.	Operational	Extensive dialog and stakeholder involvement	Ongoing
Delay in transfer of sufficient Government cost sharing funding. There is a one-year delay in project execution.	Operational	Constant negotiation with Implementing partner for timely transfer of funds. No cost extension of project implementation was proposed during last Project board and agreed by all parties.	Completed
Delays in procurement of necessary ICT equipment, software and services, or procurement of ICT equipment and software that fail to meet minimum technical requirements provided by UNCTAD due to lack of funding.	Operational	Additional specification scrutiny and consenting before placing final purchasing order SCST is planning to apply for additional government funding	Ongoing
Significant increase of cost of ICT equipment for last 3 years project was planned has increased dramatically due to , since a period of time significantly increased the cost of the equipment and the amount of the budgeted in advance.	Plans for budget revision, by using funds dedicated for trainings (Activities 2.4 и 2.7), are potentially can be relocated for hardware procurement (activity 2.6). Trainings will be conducted by SCST by using their internal funds.	Plans for budget revision, by using funds dedicated for trainings (Activities 2.4 и 2.7), are potentially can be relocated for hardware procurement (activity 2.6). Trainings will be conducted by SCST by using their internal funds.	Ongoing

4. Lessons learned and follow-up steps (if applicable)

a) Please provide the lessons learned and further steps after the project's closure.

Close cooperation and detailed negotiations with the National Partners and other government bodies is required to set up realistic timelines in terms of transfer of funding considering all relevant situational and operational risks.

There is certainly need for coordinating government agency to ensure smooth process of digital transformation in public sector, as well as more capacity development activities needed for public servant to develop technical skills.

5. Transfer of Assets or other related matter

a) Please state on any past or future transfer of assets made within the project cycle (Attach list of equipment, cooperation frameworks with beneficiaries, etc.) N/A

6. Financial management

Budget item	Total approved in 2022 (in USD)	Expenses + commitments	Budget utilization in % to planned
Component 1	\$1,018,440	\$ 656,380	64%
Component 2	\$227,910	\$31,997	14%
Project management	\$47,269	\$30,518	65%
Total delivery in 2022	\$1,293,619	\$718,895	56%
In % to total project budget	27.08%	19.12%	19.12%

Prepared by: Farhad Artykov, Project Analyst
Date: February 2, 2023

Approved by: Akmyrat Danatarov, Programme Specialist
Date: